

Membership Credits for the 2022/23 Season

Premier League home games only

Bulk Member Sales

Action	Who receives the credit
You purchase a ticket and attend the game.	You will receive a credit on your supporter account.
You purchase a ticket, but transfer to friends or family to attend the game.	The credit will be removed from your supporter account and the friend or family member attending receives the credit on their supporter account.
You purchase a ticket and sell it back to the Club via ticket exchange.	The credit for this ticket will be removed from your supporter account.
You purchase a ticket and can't attend so your seat is empty.	The credit for this ticket will be removed from your supporter account and there will be no refund issued.

Late Availability Sales

Tickets bought in the late availability sales are non-transferable.

Action	Who receives the credit
You purchase an Official Member ticket.	You will receive a credit on your supporter account.
You purchase a Season Ticket Holders ticket on the exchange.	No credit will be applied to the supporter account. The credit remains with the Season Ticket Holder.
You purchase a ticket and sell it back to the Club via ticket exchange.	The credit for this ticket will be removed from your supporter account.
You purchase a ticket and can't attend so your seat is empty.	The credit for this ticket will be removed from your supporter account and there will be no refund issued.

Local Member Sales and General £9 Sales

Tickets bought in Local Member Sales and Local General/ £9 sales are non-transferable.

Action	Who receives the credit
You purchase a ticket and attend the game.	You will receive a credit on your supporter account.
You purchase a ticket and sell it back to the Club via ticket exchange.	The credit for this ticket will be removed from your supporter account.
You purchase a ticket and can't attend so your seat is empty.	No credit will be applied to your supporter account and a refund will not be issued.